
Shipping Information

- Most **orders placed by noon** Central Time, Monday-Friday (excluding holidays), will be processed the same day and **shipped the next business day** via your selected shipping option.
- Orders placed after noon Central Time will be processed the next business day and then shipped the second business day. (**For example**, an order placed at 12:30 pm Thursday will be processed on Friday and shipped on Monday.)
- Need it faster? **Rush orders are available**. Please call Customer Service at 1-800-721-2663 for a quote.
- For faster delivery, use a business street address.
- Saturday delivery is available to certain locations for an extra charge. Call Customer Service at 1-800-721-2663 for rates.
- Orders shipped to post office boxes and to Alaska and Hawaii are shipped via USPS with your selected shipping speed.
- While AAN makes every effort to process and ship orders according to these guidelines, we are not liable for any damages or losses resulting from shipment delays.
- The shipping times listed below do not include weekends or holidays, and are counted from the time your order leaves our factory.

Shipping Time

UPS Ground	2-5 business days
2-Day Air	before end of 2nd business day
Next-Day Air	by 5:00 pm next business day
Next-Day Air (Priority)	by noon next business day

If you receive a product that is damaged or not made to your specifications, simply return it for a replacement with no additional shipping charges. If you are unhappy with a product, you may return the undamaged, unused product within 30 days and receive a full refund for the product. Shipping charges are NOT refundable unless we are at fault. For a refund, please call our Customer Service Department at 1-800-721-2663, or email us at sales@usnotaries.com. By purchasing from us, you agree not to hold us liable for lost orders or delays in delivery due to unforeseen circumstances. AAN will promptly provide a replacement for any undelivered order.